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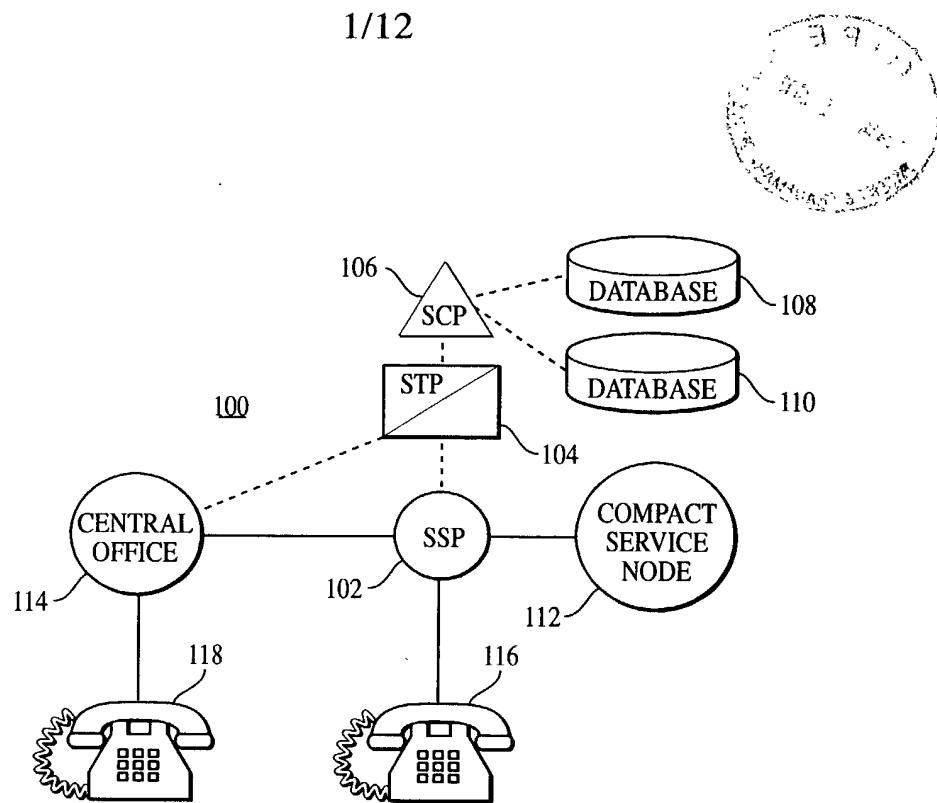


FIG. 1

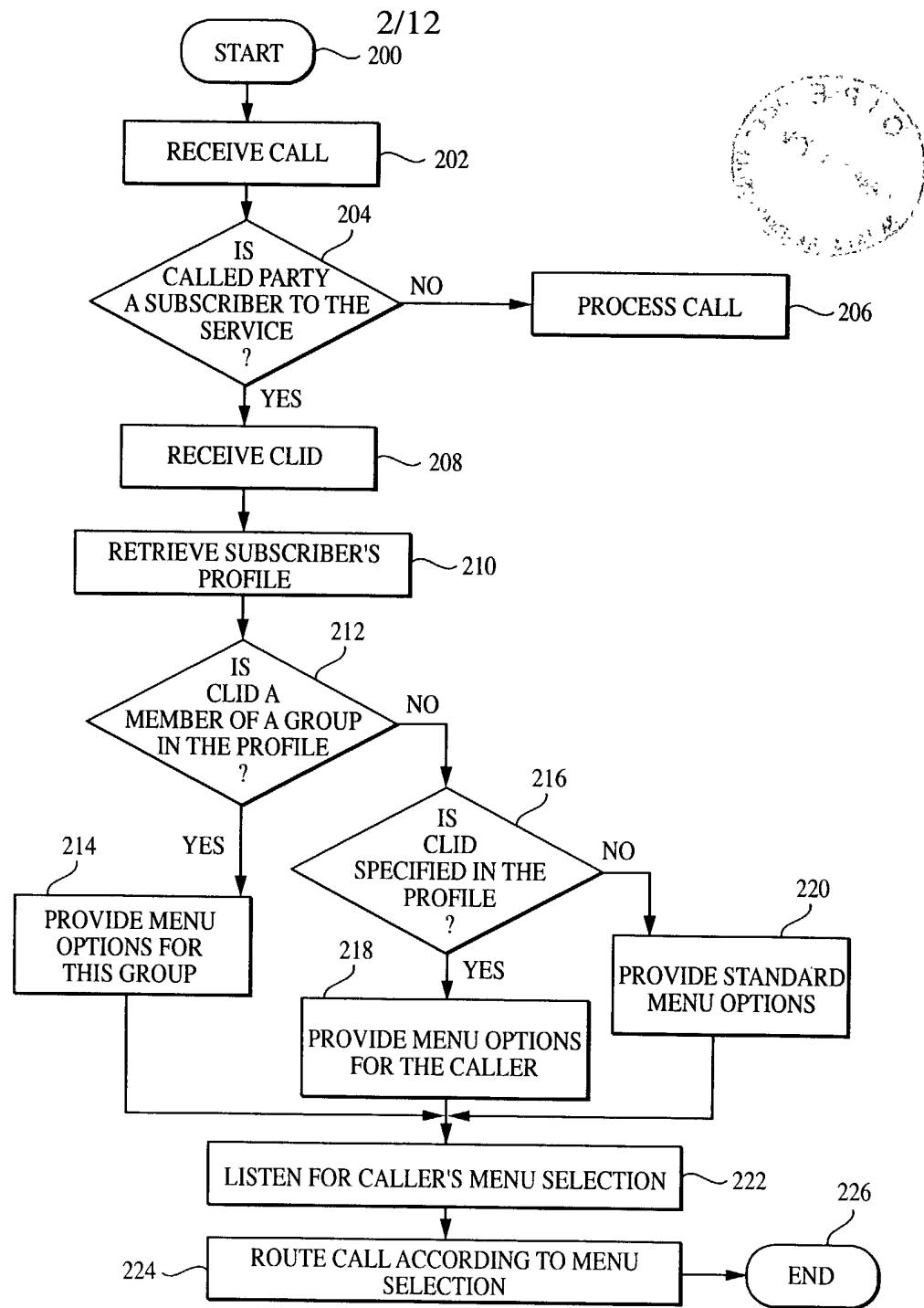


FIG. 2

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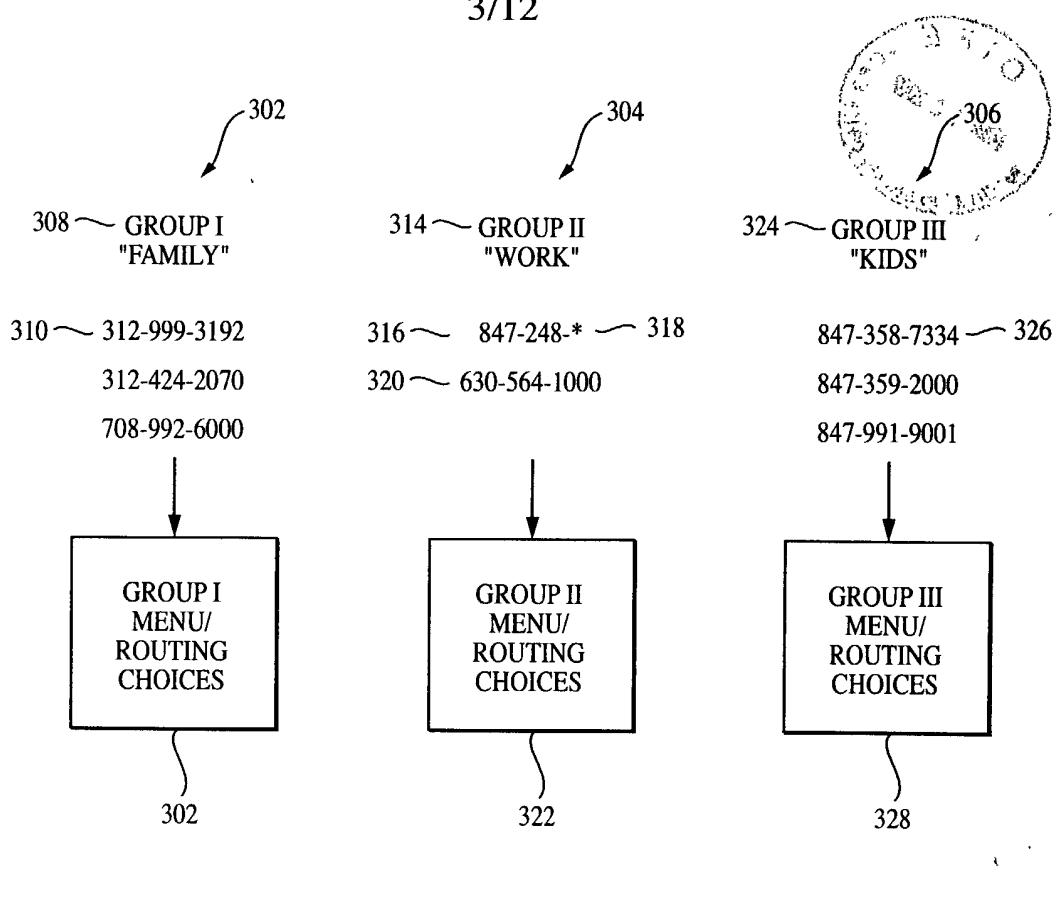


FIG. 3

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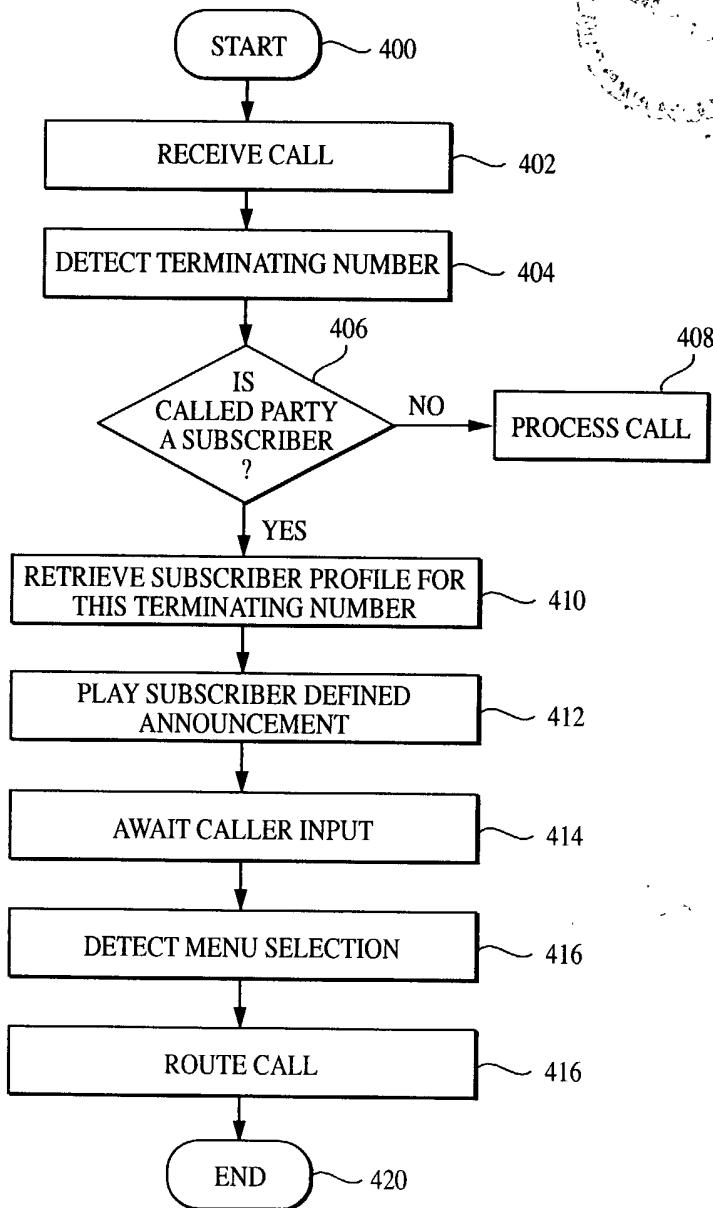


FIG. 4

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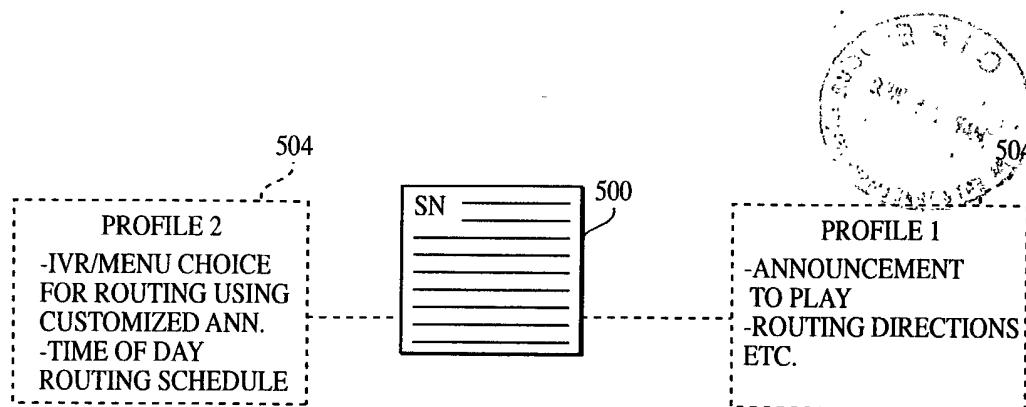


FIG. 5

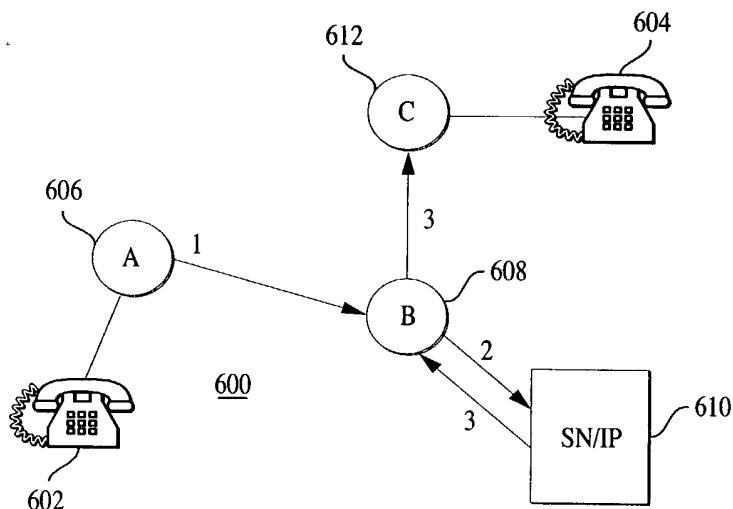


FIG. 6
PRIOR ART

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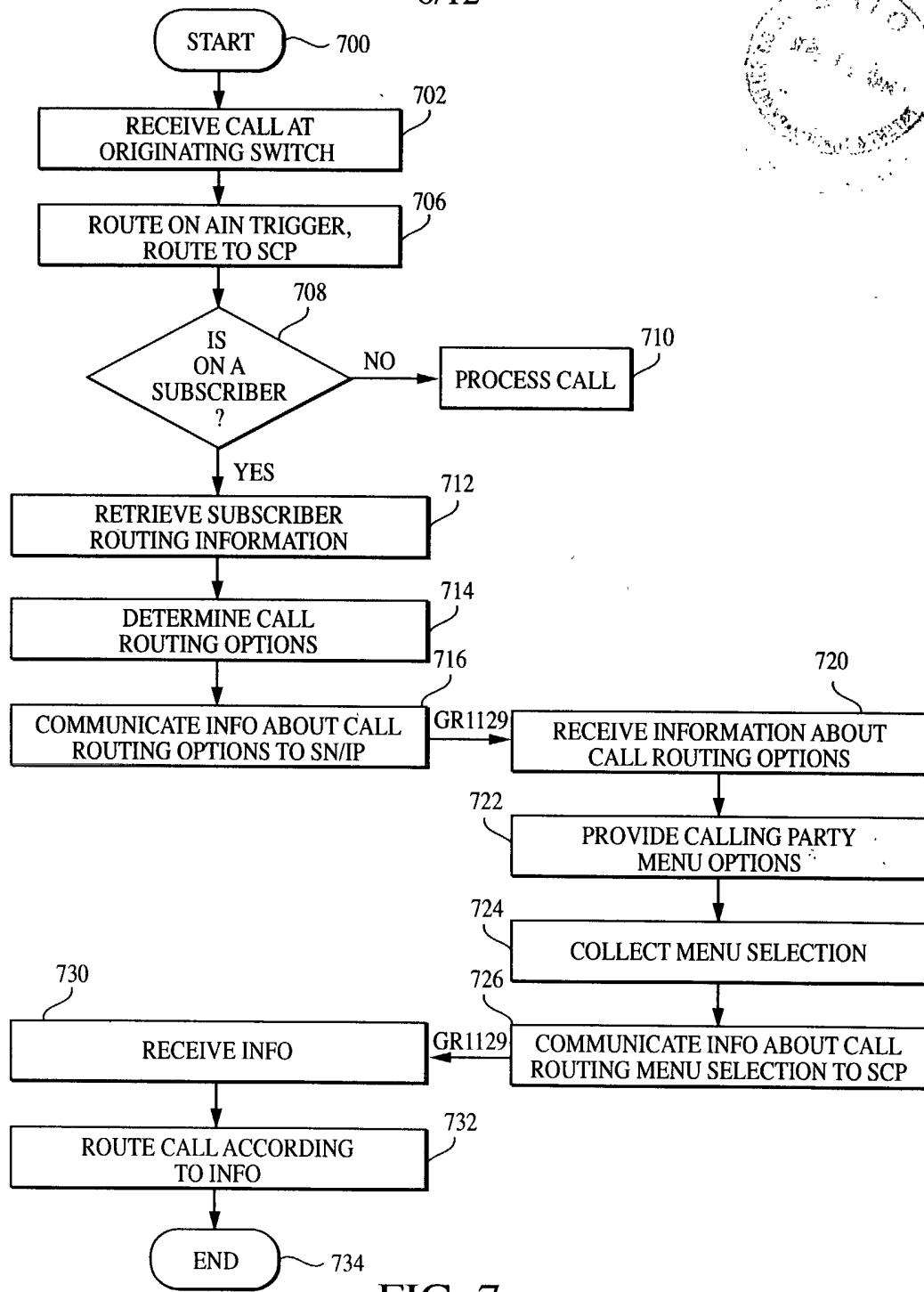


FIG. 7

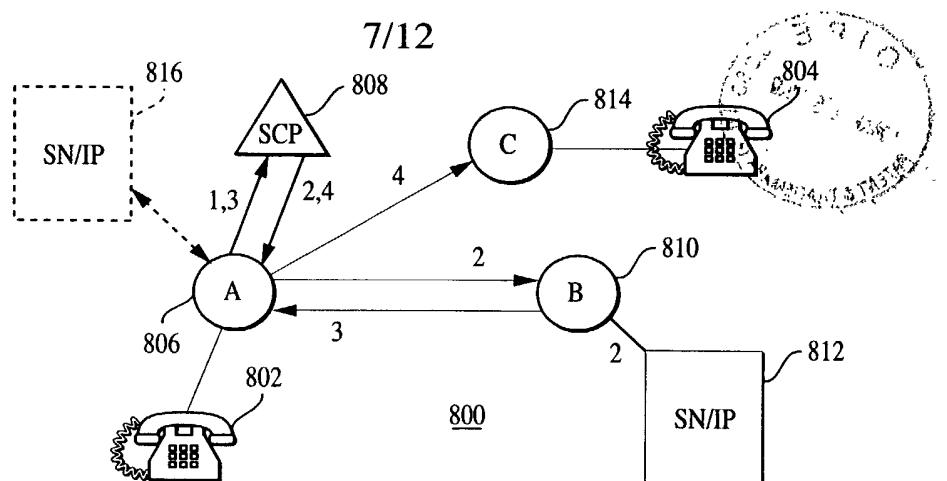


FIG. 8

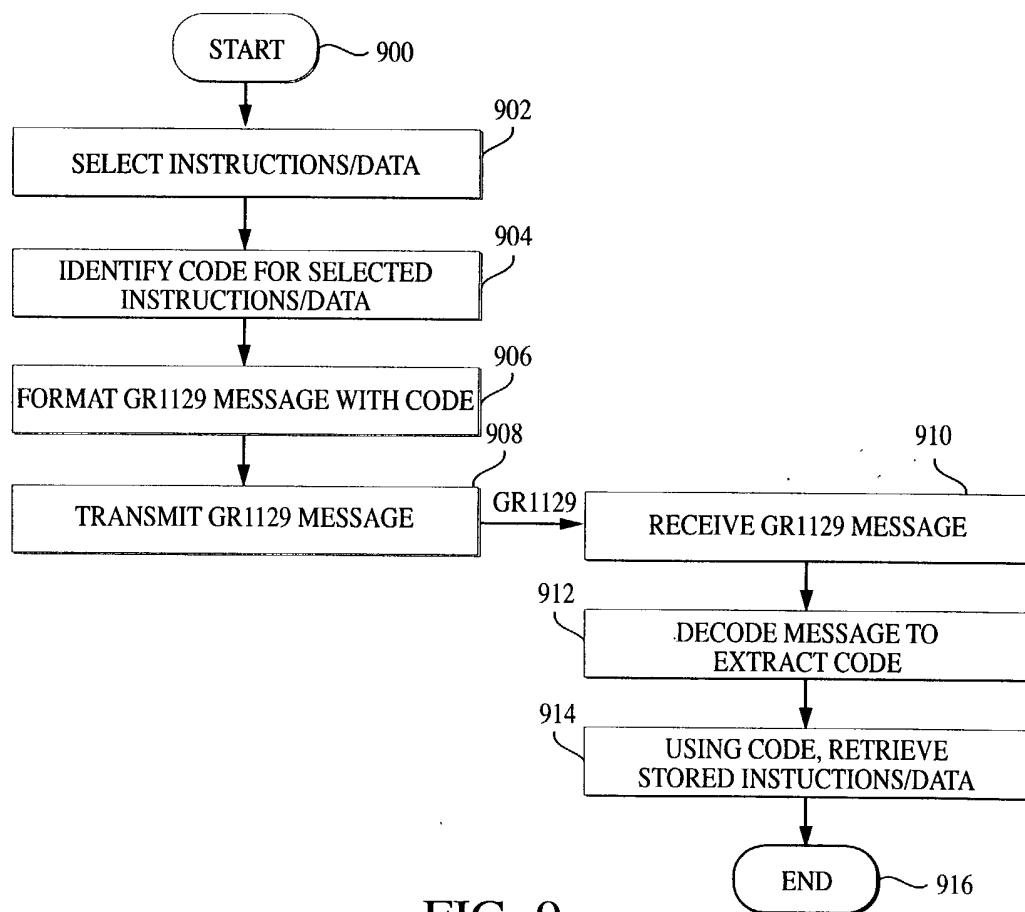


FIG. 9

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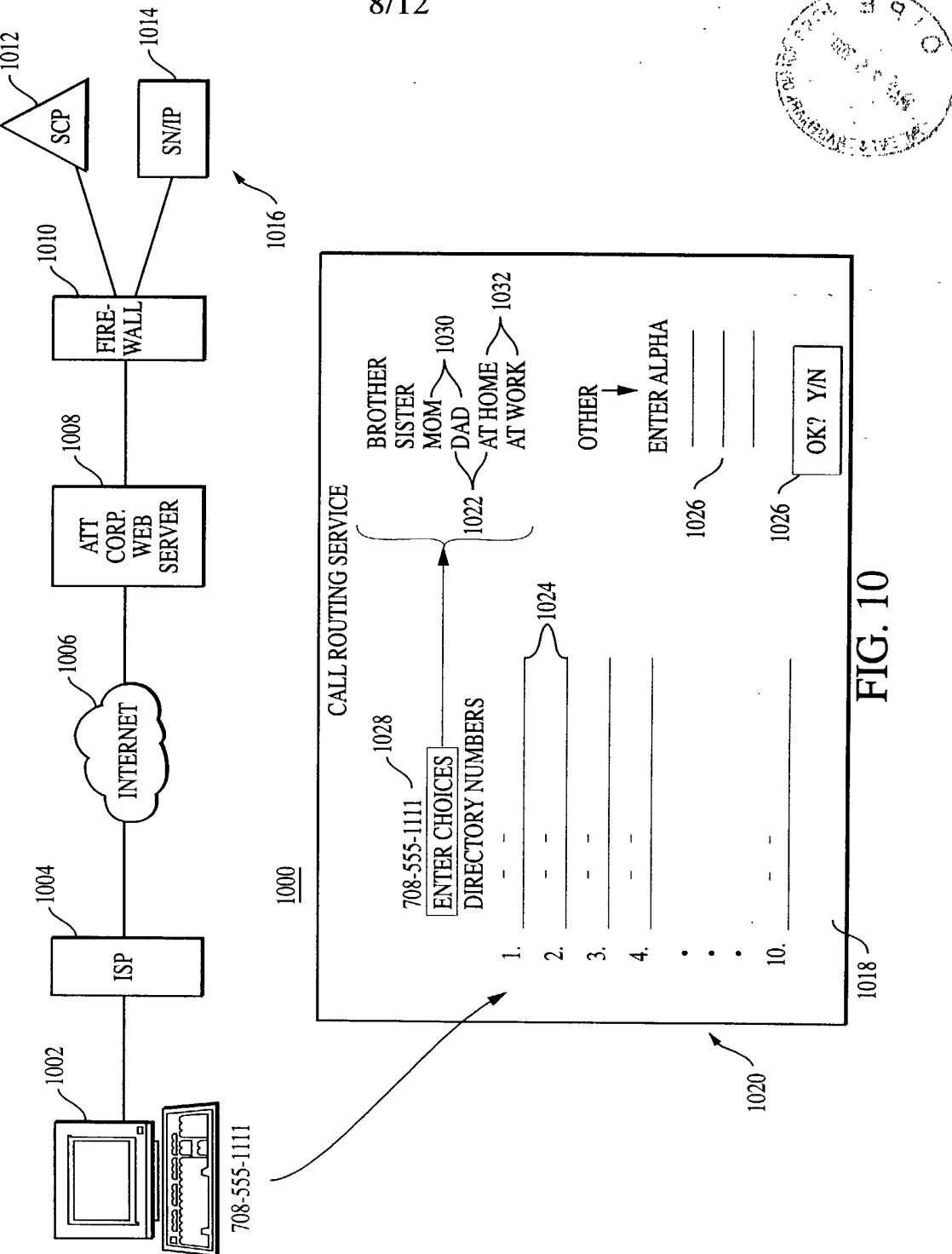


FIG. 10

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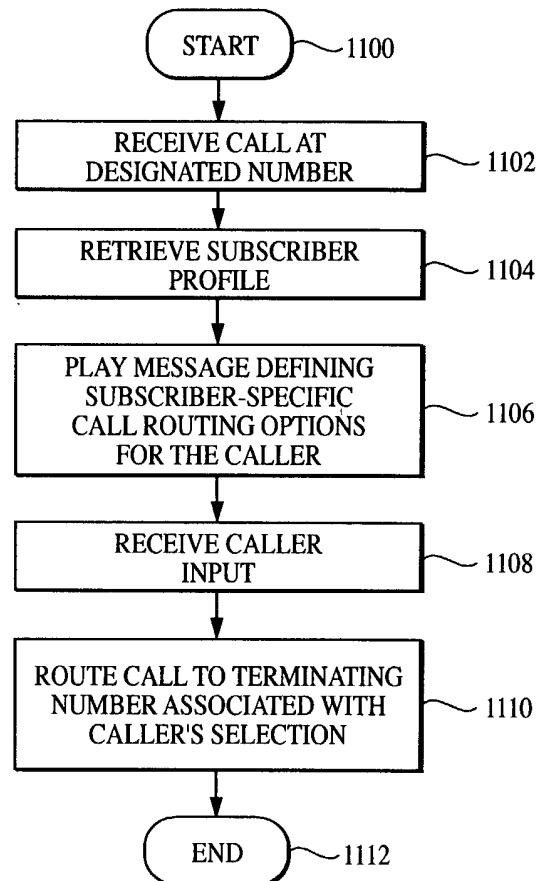


FIG. 11

Patent Application for: METHOD AND APPARATUS FOR ENHANCED CALL ROUTING
IN A TELECOMMUNICATION SYSTEM

Inventors: Susanne M. Crockett, et al.

Serial No.: 09/963,719

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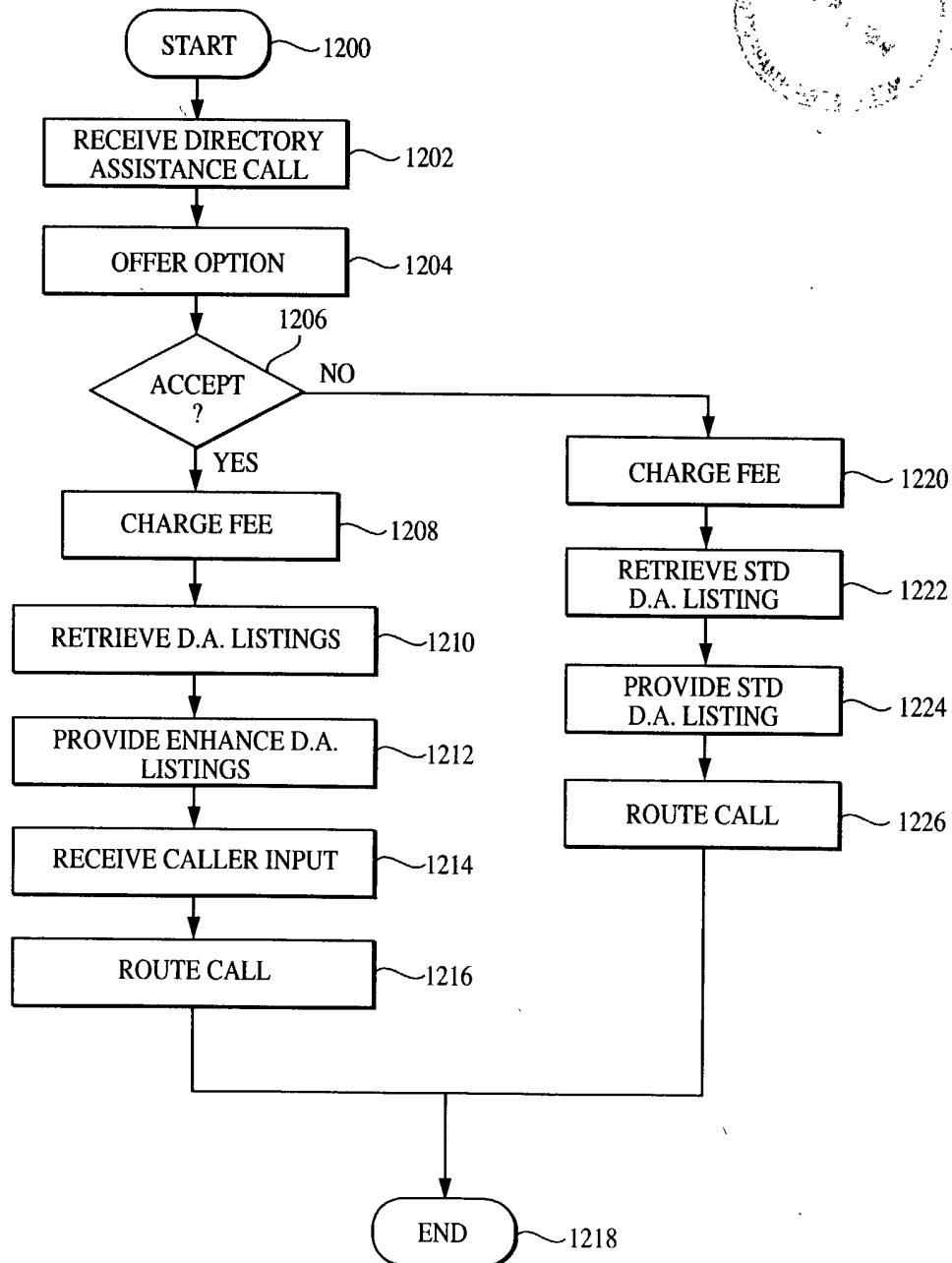


FIG. 12

Patent Application for: METHOD AND APPARATUS FOR ENHANCED CALL ROUTING
IN A TELECOMMUNICATION SYSTEM

Inventors: Susanne M. Crockett, et al.

Serial No.: 09/963,719

11/12

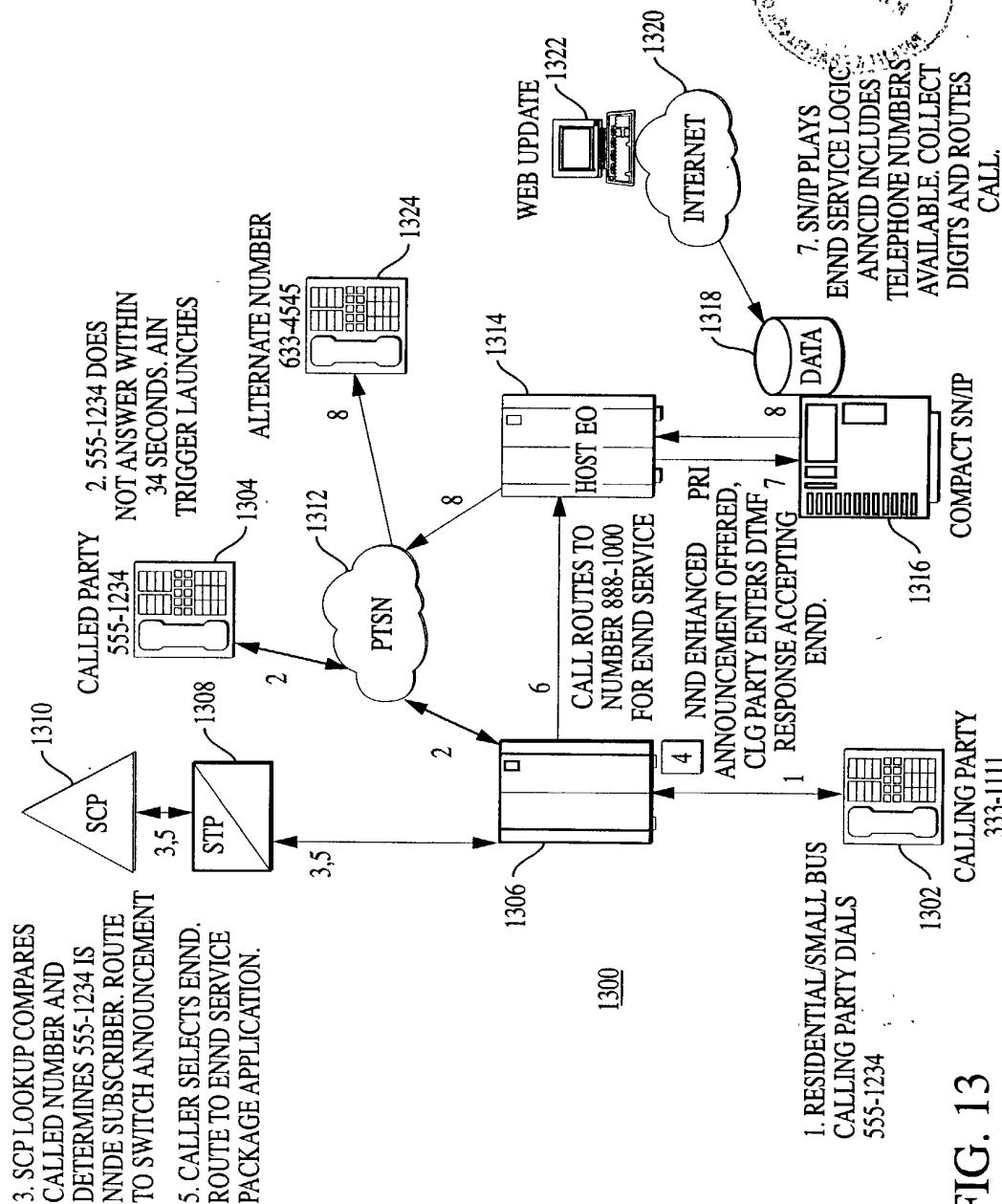


FIG. 13

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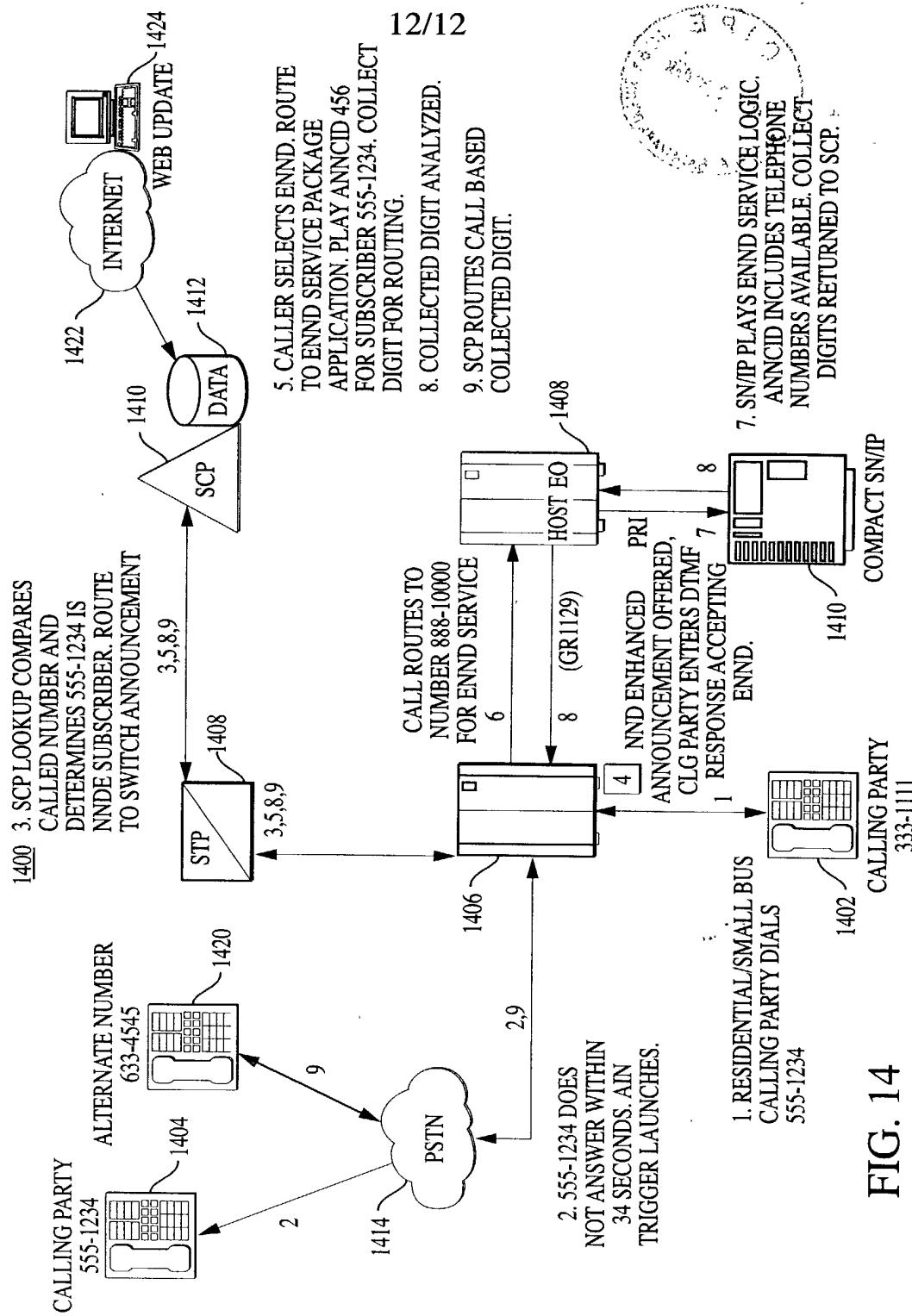


FIG. 14